DEAR PARENT,

YOUR STUDENT IS READY FOR COLLEGE HOUSING. AND VICE VERSA.

To help your student make the transition, one of the best things to do is just to listen to them, and support them in their new independence. It’s natural to want to play an active role and fix all their problems for them. But experience TELLS US IT’S FAR BETTER TO LET THEM MAKE THEIR OWN DECISIONS, and handle whatever situations may arise.

Encourage them to work with their roommates, hallmates and Resident Advisor (RA) to discuss "concerns" before they become "issues." THE RA WILL BECOME A KEY FIGURE IN YOUR STUDENT’S LIFE: they’re students who are trained in conflict mediation and emergency response. RAs also plan programs and activities that help residents become active and productive members of their community.

THE FIRST TWO WEEKS ON CAMPUS ARE ESPECIALLY CRITICAL. We schedule dozens of events that help students to meet their neighbors, explore the campus, and get involved with campus life. WE URGE STUDENTS TO STAY ON CAMPUS, WITHOUT INTERRUPTION, FROM MOVE-IN DAY (SEPTEMBER 20) THROUGH FRIDAY, OCTOBER 2. Help us keep them here by not inviting them back home.

Tens of thousands of first-year students have made this journey with us before, and the results usually turn out pretty good. However, IF YOU DO HAVE QUESTIONS OR CONCERNS, WE’RE HERE FOR YOU. And we want to hear if you are aware of a problem that we do not know about.

We want to work with you to keep your student happy and comfortable. Feel free to contact us via e-mail (housinginfo@ucr.edu) OR BY CALLING AT (951) 827-6530.

For many students, going to college is the first time they’ve ever lived away from home. It’s a stressful time ... for everyone.
THE BAD NEWS: Moving into a university Residence Hall may be one of the most anxiety-inducing experiences of your life.

THE GOOD NEWS? Everyone is going to be just as freaked out as you are. Seriously.

Your real orientation to UCR won’t begin until you arrive on September 20, as you and a thousand or so strangers begin to mix it up in your new community. Since everyone starts off from the same place, you’ll all have at least that much in common.

SOME HANDY SURVIVAL TIPS:

TIP #1: SPACE IS TIGHT. Bring less than you think you need. You can always get more later. For now, maybe leave your extensive Pokemon collection at home.

TIP #2: ON YOUR FIRST DAY HERE, TALK TO YOUR ROOMMATE. A lot.

Chances are they’ll become your first friend at college. Maybe even your best friend. Also, open your door and meet your hallmates. You’re going to be spending lots of time with them this year.

TIP #3: RELY ON YOUR RA. Resident Advisors are students, like you. They’ve lived through freshman year in the Residence Halls, and have experienced everything you’re about to. They’ve been there, done that. Literally. Think of them as human Googles; if you want to know something, they’ll have the answer.

TIP #4: YOU ARE NOT ALONE. Even if it feels that way sometimes.

TIP #5: YOU CAN’T REALLY PREPARE FOR YOUR FIRST YEAR OF COLLEGE. The good news: Virtually everyone makes it through unscathed. The bad news: You only get to be a Freshman once.

Enjoy the ride!

HERE’S HOW TO COPE.
WHEN DO I MOVE INTO THE RESIDENCE HALLS?
Move-In Day is Sunday, Sept. 20, 2015. We encourage all students to arrive on this date. Move-In Day details will be distributed along with room assignments and move-in times during the first week of September.

CAN I MOVE IN EARLIER?
No. HDRS staff are in training and preparing the buildings until Move-In Day. We will not have dining services or security available until Sunday, Sept. 20.

CAN I MOVE IN LATER?
It’s possible, but strongly discouraged; critical orientations begin the night of Move-In Day. If you MUST be delayed (due to an emergency or religious conflict), e-mail us at housinginfo@ucr.edu beforehand so we don’t prematurely cancel your contract.

WHEN WILL I KNOW ABOUT MY ASSIGNMENT?
A personalized Assignment Brochure—featuring building, room and roommate assignments and critical move-in information—will be mailed out during the first week of September. Information will also be available on the Residence Hall Contract Dashboard during the first week of September.

HOW DO YOU PICK MY ROOM AND MY ROOMMATE?
We review every resident’s preferences and individually match up roommates based on the information they submit to us as part of their contract.
WHAT IF I DON’T LIKE MY ASSIGNMENT?
If a request was not met, it usually means that we had more demand for a specific Hall or building than we had spaces. Keep in mind that all communities feature similar services, and all rooms offer the same basic amenities and programs. Remember, your contract is for a double or triple space, as available. No preferences are guaranteed.

WHAT ABOUT ROOMMATES?
We know many of you haven’t shared a room before, or with someone other than a family member. But we believe—and studies have shown—that there’s a real value in having a roommate at college. Surveys report most
Residents had positive relationships with their roommates. In addition, roommates often become life-long friends.

Frequently, students meet someone during Orientation that they'd like as a roommate. If this happens, both students need to e-mail us at housinginfo@ucr.edu to request each other as roommates.

**CAN I TALK TO MY ROOMMATE(S) NOW?**
Roommate information will be listed in the Assignment Brochure, assuming your roommate(s) has authorized its release.

**DO YOU HAVE SINGLE-GENDER HALLS?**
No. We continually survey residents on the desire for single-gender halls, and there is currently little demand.

**WHAT’S PROVIDED IN MY ROOM?**
Each resident receives the following: extra-long twin bed, desk and chair, dresser, closet, bookshelf and bulletin board. Each room includes window coverings, towel rack, ceiling light, telephone outlet, Ethernet connection, mirror and a MicroFridge (combination microwave and refrigerator).

**WHAT’S PROVIDED IN EACH RESIDENCE HALL?**
In A-I and Lothian, each community of 40-50 students has one male bathroom, one female bathroom, a hall lounge (sofas, study table, TV with DVD player) and an ironing room.

In Pentland Hills, residents live in suites. Each suite has four double rooms, two toilet rooms, two shower rooms, and a small living room with microwave and refrigerator. Each hall community also has a central hall lounge (kitchen, sofas, study table, TV with DVD player) and a laundry room (washers, dryers and ironing board).

**WHAT DO WE NEED TO BRING?**
Bedding for an extra-long twin bed (mattress pad, sheets, blanket, bedspread or comforter, pillow, pillowcase), towels (wash cloth, hand towel, bath towel), desk lamp, wastebasket, telephone, alarm clock, clothes and decorations. Please don’t bring halogen lights; they’re a fire hazard.
CAN I BRING MY OWN FRIDGE OR MICROWAVE?
No, these are included in every room. We don’t allow other appliances due to power and space concerns.

WHAT ABOUT PHONES?
Each room comes pre-set with a free wired hone line. Merely plug in a phone and you can place free campus calls (plus 911 emergency calls) and receive calls (but not collect calls). You will get a personal authorization code to make outside calls, so you shouldn’t have any phone bill disputes with roommates. Obviously, don’t share your code. Cell phones are fine, of course.

WHAT STAFF MEMBERS WORK WITH RESIDENTS?
Resident Advisors (RA) Students who live on the halls and are responsible for creating the hall community.

Program Coordinators (PC) Students who plan, organize and promote building-wide activities.

Assistant Resident Directors (ARD) Paraprofessionals who assist Resident Directors in supervising and training RAs and PCs.

Area Coordinators & Resident Directors Full time professional staff who live at the community. They supervise staff, coordinate daily operations, adjudicate conduct and assist residents with personal issues.

Other full-time staff oversee particular functions of the department, including programming, leadership, academic initiatives and staffing. All Residence Life staff are extensively trained in counseling, mediation and emergency response.

The Residential Services Office (RSO) serves as an information and resource center for each community. Services provided include move-in/ move-out information, general hall and campus information, mail distribution, emergency assistance, key check-out for lock-outs and equipment check-out.

We have our own maintenance and housekeeping staffs which keep the Residence Halls in top condition. An online Service Request system allows residents to submit requests for repairs 24/7. Maintenance and custodial staff are also available after-hours for emergencies.
HOW DO YOU HELP STUDENTS ACADEMICALLY?
The Residence Halls feature a Student Housing Academic Resource Center (SHARC), centrally located at Pentland Hills.

All buildings have academic support facilities, which include computer labs (PCs with printers and Internet connections), study lounges, tutoring, seminars and advising. We offer many academic programs to residents, including how to choose a major, finding careers in your major, and administering test and finals preparation sessions.

In addition, we work with the colleges to house special Living-Learning communities, including CHASS (College of Humanities, Arts & Social Sciences), SiMS (Students in Math & Science), Enginuity and Pre-Business.

IS THERE HIGH-SPEED INTERNET?
Each resident is provided a wired Ethernet data connection in their room. The cost is included in your room and board. Many spots on campus offer Wi-Fi, as well. Information on set-up and student e-mail accounts is provided at move-in.

CAN I BRING MY CAR?
Yes, but...
Residents may park in Residence Hall parking lots with the purchase of a parking permit. However, space is limited, and permits are issued on a first-come, first-served basis.

Permits can be ordered online at parking.ucr.edu between August 31 and September 11, and will be available for pickup at Move-In Day on September 20.
Note that permits are sold for the academic year and are billed to the student’s Growl account. Residential parking rates are expected to be approximately $56/month. Residents should not bring a vehicle until after they secure a parking permit.

If permits sell out, students may place themselves on a waiting list.

**WHAT DO YOU PROVIDE FOR SAFETY & SECURITY?**  
Residential areas are locked at all times; public areas are surveilled; parking lots are gated. **UCR Police and Parking Services patrol every community; CSOs (Community Service Officers) provide extra patrols at night.**

While residents are ultimately responsible for their personal safety, the university provides numerous resources to assist students, including late-night safety escorts, emergency call boxes and additional security personnel when warranted.

The Residence Halls are equipped with fire detection and alarm systems, and we conduct quarterly evacuation drills and respond to every alarm as if it were real. **Resident Directors are on call 24 hours, seven days a week, and RAs are on duty evenings and weekends.**

**WHAT ABOUT EMERGENCIES?**  
The university has a comprehensive emergency plan. The Residence Halls also have **emergency plans and emergency supplies** to deal with a disaster. However, no matter how ready the campus is, each resident should be as self-reliant
as possible so first responders can focus on the emergency.

WHAT HAPPENS WHEN A RESIDENT GETS SICK?
The Residence Halls are located near the Student Health Center and the Counseling Center. We also maintain emergency information for each resident, including alternate contacts, family doctor and existing medical conditions that we can utilize in a critical situation.

In addition, Dining Services offers a Sick Meal Program, which allows for a roommate, friend or Resident Advisor to pick up a to-go meal from the Lothian or Aberdeen-Inverness Residential Restaurants. Ask your RA for details.

CAN I GET A JOB AT UCR?
Absolutely. Dining Services is the single largest employer of students on campus; information is available during Orientation and is mailed to residents. We also hire Resident Advisors, Program Coordinators, Resident Services Assistants and Residential Technical Assistants during winter quarter for the following academic year. The Career Center (careers.ucr.edu) also offers an extensive list of student jobs.

WHEN DO THE RESIDENCE HALLS CLOSE?
Halls close completely for Winter Break. All residents must vacate, but they may leave their belongings in their room. For Spring Break, residents may stay in the Residence Halls if they have a need (there is an additional daily charge).

The Residence Halls stay open for all other holidays, with meals being served during all holidays except Thanksgiving weekend. Dates and information are in the Housing Contract and Resident Handbook. In addition, information is sent to residents throughout the academic year.
**KEY DATES FOR THE 2015-2016 ACADEMIC YEAR**

<table>
<thead>
<tr>
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<th>FALL QUARTER</th>
<th>WINTER QUARTER</th>
<th>SPRING QUARTER</th>
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<tbody>
<tr>
<td><strong>HALLS OPEN</strong></td>
<td>Sunday September 20 8am</td>
<td>Sunday January 3 8am</td>
<td>Sunday March 27 8am</td>
</tr>
<tr>
<td><strong>MEALS BEGIN</strong></td>
<td>Sunday September 20 Dinner</td>
<td>Sunday January 3 Dinner</td>
<td>Sunday March 27 Dinner</td>
</tr>
<tr>
<td><strong>CLASS BEGINS</strong></td>
<td>Thursday September 24</td>
<td>Monday January 4</td>
<td>Monday March 28</td>
</tr>
<tr>
<td><strong>MEALS END</strong></td>
<td>Saturday December 12 Brunch</td>
<td>Saturday March 19 Brunch</td>
<td>Saturday June 11 Brunch</td>
</tr>
<tr>
<td><strong>HALLS CLOSE</strong></td>
<td>Saturday December 12 5pm</td>
<td>Saturday March 19 5pm</td>
<td>Saturday June 11 5pm</td>
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*NOTE: Your first regular monthly/quarterly housing payment is due September 1, 2015*
The Residential Restaurants at UCR—located at A-I and Lothian Residence Halls—offer a wide variety of fresh, healthy and nutritious selections.

In addition, students can also feast at a variety of locations on campus with their “Dining Dollars,” including the Highlander Union Building (HUB) restaurants, The Barn, Subway, Coffee Bean & Tea Leaf and The Market at Glen Mor.

Other options include convenience stores (“Scotty’s”) and walk-up cafes—facilities with pre-packaged sandwiches and other items—conveniently located within the Residence Halls and some academic buildings.
DINING PLAN OPTIONS

HIGHLANDER 120
Includes 120 Residential Restaurant meals and 250 Dining Dollars each quarter. Also includes four Guest Passes per quarter — great for family and friends!

HIGHLANDER 180
Perfect for those who eat most of their meals at the Residential Restaurants. Includes 180 Residential Restaurant meals, 125 Dining Dollars and six Guest Passes per quarter.

HIGHLANDER UNLIMITED
This plan offers unlimited Residential Restaurant meals, which means you can stop by any time (until 8pm) for a full meal or just a healthy snack. Perfect for those eating multiple small meals a day for the nutritional and metabolic benefits. Includes 75 Dining Dollars and four Guest Passes per quarter.

DINING DOLLARS
Dining Dollars may be used at any Dining Services venue on campus, including the Residential Restaurants, Scotty's markets, the HUB, The Barn and The Market at Glen Mor. Additional Dining Dollars may be added to your UCR Card by visiting a Resident Services Office. Add $50 and receive a free 5% bonus—a total of $52.50 in Dining Dollars. Add $100 and receive $110 in Dining Dollars — a 10% bonus!

ABOUT DINING PLANS
- Residential Restaurant meals are eaten at Aberdeen-Inverness or Lothian.
- Dining plans are re-set each quarter; unused meals do not roll over to the next quarter.
- Unused Dining Dollars roll over to the next quarter during the contract period, but must be used by the end of the academic year. They do NOT carry over to the summer or next year, and are non-transferable.
- Dining Plans may only be changed during the first two weeks of the academic year.
- Meal periods include Breakfast, Lunch, Dinner and Late Night Monday–Friday; Brunch and Dinner on weekends.
- Dining locations are open to everyone on campus, including staff and faculty.

MORE INFORMATION
For more information, please check out the HDRS website at housing.ucr.edu.
Housing Services provides Internet access, computer labs and a gaming lounge for the Residence Halls. These services are provided as educational services and are free.

Below are some tips and suggestions to get the most out of the computers on campus, and some common-sense rules your student must agree to follow.

**COMPUTER BUYING GUIDE**

**DESKTOP, LAPTOP OR TABLET?**
Many students use notebooks or tablets for taking notes in class and accessing the Internet wirelessly, but a desktop is still a common sight in the Residence Halls.

Students should look for a laptop or tablet that will give them the most performance within their budget — a portable device that’s lightweight, durable and with enough battery life to last a full day.

However, desktop computers are still the best buy when it comes to value and computing power. A simple budget desktop system should last a student from orientation to graduation.

**REQUIREMENTS:**
Microsoft Windows 7 or Apple OS X 10.4 Tiger (or better). An 802.11 wireless network adapter is required for wireless Internet access.
**COMPUTER BUYING GUIDE**

**Recommended Features**

<table>
<thead>
<tr>
<th></th>
<th>Desktop</th>
<th>Laptop</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor</td>
<td>Intel Core i3, i5, i7 (64 bit)</td>
<td>Intel Core i3, i5, i7 (64 bit)</td>
</tr>
<tr>
<td>Memory</td>
<td>8 GB</td>
<td>6 GB</td>
</tr>
<tr>
<td>Hard Drive</td>
<td>500+ GB</td>
<td>300+ GB</td>
</tr>
<tr>
<td>Optical Drives</td>
<td>CD burner / DVD drive</td>
<td>CD burner / DVD drive</td>
</tr>
<tr>
<td>Monitor</td>
<td>17 – 19 inch LCD</td>
<td>13 – 15 inch display</td>
</tr>
<tr>
<td>Operating System</td>
<td>PC: Microsoft Windows 7 or later</td>
<td>Apple: Mac OS X 10.8 (Mountain Lion) or later</td>
</tr>
<tr>
<td>Productivity Software</td>
<td>Microsoft Office / Apple iWork</td>
<td></td>
</tr>
<tr>
<td>Security Software</td>
<td>Microsoft Security Essentials; AVG;</td>
<td>Norton (Windows only)</td>
</tr>
<tr>
<td>Recommended</td>
<td>4-8 GB flash drive (files cannot be saved on lab computers)</td>
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</tbody>
</table>

**USAGE VIOLATION**

All computers connected to the campus network are required to have an antivirus program installed and updated regularly with the newest virus definitions.

In addition, it is highly recommended that all residents keep their operating system secured with new patches and updates. Computers infected with a virus on the network will be removed until the problem is resolved.

**COPYRIGHT INFRINGEMENT**

The Digital Millennium Copyright Act of 1998 (DMCA) is a federal law that prohibits the distribution of copyrighted materials over the Internet without permission. Both the federal government and organizations like the Recording Industry Association of America (RIAA) and the Motion Picture Association of America (MPAA) strictly enforce the regulations of the DMCA, and violations can result in rigid fines, which may be passed on to students.

**HOW YOU ARE ABLE TO BE IDENTIFIED**

Every computer with an Ethernet (network) card has a unique identifier called a MAC address assigned to it by the manufacturer. No two network cards can have the same MAC address. When you access a network, you are assigned a unique IP address that’s associated with your MAC address. This is dynamic and can change. However, here on campus both your MAC and IP addresses are logged and linked to your student account. This means that the RIAA or MPAA can easily track violations of the DMCA law to users here on campus.

**CLEARING THE AIR**

**TOBACCO-FREE**

In 2014, UC Riverside joined more than 800 colleges and universities in the United States in adopting a campus-wide smoke/tobacco-free policy.

The policy has been adopted by all University of California campuses to improve the health and safety of students, staff, faculty and visitors. The policy prohibits the use of cigarettes, e-cigarettes, cigars, snuff, snus, water pipes, pipes, hookahs, chew and any other non-combustible tobacco product. (Smoking is permitted elsewhere in the city of Riverside.)

To meet the goal of a smoke/tobacco-free campus, UCR offers assistance programs to students, faculty and staff who wish to stop smoking.
WHAT IS ROAR?
ROAR stands for Resources, Observe, Act and Report —
the four pillars of our Safety & Security Program for residents, staff and visitors.

WHAT IS THE PURPOSE OF ROAR?
ROAR gives a name to the many ways in which UCR Housing, Dining & Residential Services is actively providing for the safety and security of our communities and community members. The ultimate goals of ROAR are to increase awareness and empower individuals to take an active role in ensuring their own safety, and that of others in their community.

The safety of our residents is our primary concern. Nothing else even comes close.

SAFETY & SECURITY

WATER CONSERVATION
RESOURCES:
You are not alone. There are many places to turn to for help, advice and support.

- Campus Safety Escort Service (951) 827-3722
- Emergency Notification System (cnc.ucr.edu/ens)
- Housing Administration (951) 827-6350 housinginfo@ucr.edu
- Your Resident Advisor or Resident Services Office (RSO)
- UCR Police (951) 827-5222

OBSERVE:
Keep your eyes and ears open. Be aware of your immediate environment at all times.

- Limit distractions. While walking, especially at night, don’t talk and text on your cell phone, or listen to music so loudly that you can’t hear what’s going on around you.
- Make eye contact with drivers, bicyclists and other pedestrians to ensure you are seeing and being seen.
- Be familiar with your surroundings so you can spot areas of concern (then “Act” and/or “Report”).

ACT:
Increase your safety and security — and that of others — by following a few simple steps

- Lock your doors and windows; keep personal belongings out of view.
- Keep your keys/cards available for quick use.
- Use well-lit & high traffic pathways.
- Do not allow unknown individuals—even students— access to restricted areas in the community.
- Register your bike with TAPS (Transportation & Parking Services).

REPORT:
Communicate anything that seems threatening; inform people in a position to help.

- In a life-threatening emergency, call 9-1-1.
- In a non-emergency (suspicious behavior, etc.), contact the UC Police (951) 827-5222.
- Speak to any HDRS staff member about any concern you may have.
- Submit a Service Request (housing.ucr.edu) to address repairs needed at any HDRS location.

As many of you know, California is in the fourth year of a severe drought. More than ever, we need to be aware of how much water we use.

Conserving resources has long been a priority for UCR Housing. In recent years, we’ve installed low-flow fixtures (including waterless urinals and hands-free faucets) in many buildings, limited outdoor irrigation, and upgraded HVAC cooling towers to save tens of thousands of gallons annually. UCR Dining has also made behind-the-scenes upgrades that have saved hundreds of thousands of gallons a year.

The rest will be up to you. So we’re asking all our residents to save water whenever possible: taking shorter showers, reporting leaky faucets, and turning off the sink when brushing your teeth.
TOP 5 REASONS WHY YOU NEED TO LIVE ON CAMPUS!

1. ACADEMIC SUCCESS
   When you live on campus, you can set your own study schedules and focus on your classes, and not lose time commuting. And when it’s time to study, everybody studies. Studies show residents earn higher grades than commuters.

2. SAFETY & SECURITY
   There’s no safer place to live than right here on campus. We incorporate multiple approaches to keep residents safe, including video surveillance, uniformed patrols and restricted access. Plus, no late-night drives home to worry about.

3. COMMUNITY ENGAGEMENT
   It’s a lot easier to immerse yourself in campus organizations and clubs when you’re actually living on campus. You’re not just closer to the action, you’re surrounded and inspired by others who are just as enthusiastic as you are.

4. PERSONAL NETWORKING
   Living on campus gives you the best opportunity to befriend both students and faculty. These could be future colleagues...or perhaps future employers. The networks you develop on campus will stay with you the rest of your life.

5. IT JUST MAKES CENTS
   Students may receive more housing aid (as part of overall financial aid) if they live on campus. Plus, if you live on campus, you don’t need a car—an enormous savings in gas and maintenance. Plus, think of the time you won’t be wasting stuck in traffic.

STAY ON CAMPUS!
MAKE A CONNECTION!
DEAR UCR FAMILY,

If you haven’t yet chosen to have your college student live on campus this coming Fall, I urge you to stop and reconsider.

Traditionally, nearly eight out of 10 first-year students live on campus. And for good reasons.

Our UCR Housing team creates a living-learning experience that complements the experience students have in the classroom, and one that’s appropriate for the lives they lead, the goals they pursue and the people they are trying to become.

We bring academic and personal counseling resources, healthy and quality culinary choices, and social programming opportunities directly to students so they can spend more of their time focused on their academic pursuits.

Having a convenient on-campus location is only part of our philosophy. You can’t be here for them. But we can, and we understand how that role should look during this critical and often challenging transition to adulthood.

Studies repeatedly indicate that living on campus the first year contributes substantially to student academic success. You want your son or daughter to be able to interact with faculty and student peers as frequently as possible, to perform well academically, to be happy. We do, too.

In these economically challenging times, protect your personal investment and fully utilize your financial aid awards, especially during the first year of college.

And yes. We still have space available for this Fall.

Sincerely,

Andy Plumley
Assistant Vice Chancellor, Housing, Dining & Residential Services